Tata Play Fiber presents 'Everybody Wins' Offer



Everybody Wins offer:

Subscribe to new Tata Play Fiber connection between **14**th **August 2024 and 23**rd **August 2024** under Everybody Wins offer to get an assured gift.

Customer gets an assured gift which can be as big as iPhone 15 (128 GB) or other gifts like American Tourister Bagpack, Movie Couple Movie Tickets or Swiggy vouchers.

Hurry! Limited Period Offer

Note: Offer is not applicable for Tata Group Employees and Vendors and for enterprise customers

Frequently Asked Questions:

1. Is this offer available with any plan of Tata Play Fiber?

This offer is applicable for new retail connection subscription of Tata Play Fiber – for individual customers. It is applicable for all speed plans starting from 50 Mbps to 1 Gbps.

2. Is there an assured gift in this offer?

Yes, you will get 1 assured gift through 'Spin the Wheel' mode out of the 4 gifts displayed on the wheel i.e.

- Iphone 15
- American Tourister Backpack
- Movie Couple Tickets
- Swiggy voucher

Access to 'Spin the Wheel' mode will be available on successful registration on the gift redemption portal.

3. What I have to do to get the assured gift?

- To avail the gift, you will have to register on the link received on your mobile number post your connection is activated. This details would also be available on your Tata Play Fiber app under 'More -> My Rewards' section.
- You will receive link to register along with coupon code within 48 hours from activation date.
- Post registration on that link, you will have to spin the wheel online for gift.
- Physical gifts like Iphone 15 or American Tourister Backpack will be delivered to you within 7-10 days from successful registration process. Voucher will be delivered to you online within 48 hours on your registered mobile number / email id

4. When will my coupon expire which I have received with the link?

It is suggested to redeem the coupon code within 7 days from the date of receipt of link and coupon code so that you do not miss on availing this benefit. It has validity of 30 days.

5. Swiggy and Movie tickets voucher are valid till what time?

These vouchers has 30 days validity from date of receipt of digital voucher on registered mobile number.

6. If I have any issue in gift redemption whom do I contact?

This offer is being managed by our parter, RewardPort, who is managing this offer. Incase of any issue during gift redemption, you may contact their customer care at 8433999050 between Monday to Friday 10.30 am to 5.30 pm.

For any further support, you may also connect with Tata Play Fiber customer care at 1800 120 777 which operates 24x7.

Everybody Wins offer related terms & conditions:

Subscriber/ Customers whose New Tata Play Fiber connection login is done between 14th & 23rd Aug'24 and activation is done on or before 31st Aug'24, shall be eligible for an assured gift.

Within 48 hours of activation the Subscriber /customer shall get one link on SMS and Whatsapp with coupon code to redeem the Gift. Details will also be available Tata Play Fiber app under More – My Rewards section.

Subscriber /Customer shall visit the link/ portal (Reward Port/Partner) and register with his/her TPF – RMN (registered mobile number), coupon code and other mandatory details to redeem the Gift.

There are 4 types of gifts offered under the rewards: a) IPHONE 15- mobile phones, b) American Tourister Bagpack, c) Couple Movie tickets d) Swiggy vouchers.

The Reward Port Partner's Auditor shall manage "Spin the Wheel Offer" which Subscriber /customer participates in to win assured gifts on the partner portal.

1. Eligibility:

The offer is open to all new Tata Play Fiber customers who have logged in and activate Tata Play Broadband Pvt ltd /Tata Play Fiber connection as of between $14^{th} - 23^{rd}$ Aug'24 and activation is done on or before 31^{st} Aug'24,. Employees, partners of Tata Play Fiber and their immediate family members are not eligible to participate. It is not applicable for enterprise connections.

2. Duration:

The offer is valid from 12.00 AM $14^{th} - 23^{rd}$ Aug'24 and activation is done on or before 31^{st} Aug'24 till 11:59 PM. Only transactions made during this period will be considered for sending code for participation for Spin the Wheel Offer.

3. Participation:

- New Subscriber/ Customers are a enrolled after clicking the link shared to Subscriber, after successful activation on or before 31st August 2024.
- Multiple transactions by the same customer are not allowed.

4. Prizes:

There are 4 types of gifts offered under the rewards: a) IPHONE 15- mobile phones, b) American Tourister Bagpack, c) Bookmyshow Movie tickets or d) Swiggy vouchers.

The aforementioned prizes are non-transferable, non-exchangeable, and cannot be redeemed for cash. Tata Play Fiber reserves the right to substitute any prize with another of equivalent value without giving notice.

5. Selection of Winners:

- Subscriber /Customer shall visit the link/ portal (Reward Port/Partner) and register with his/her
 Tata Play Fiber RMN (registered mobile number), coupon code and other mandatory details to redeem the Gift.
- The Reward Port Partner's Auditor shall manage "Spin the Wheel Offer" which Subscriber /customer participates in to win assured gifts on the partner portal.

- Winners will be selected through a "Spin the Wheel Offer" game conducted by an independent third party Reward Port Auditor.
- The gifts shall be declared and announced on Reward Port partner portal. However, delivery of physical gifts will take time.

6. Announcement:

- The names of the winners shall be published on the Tata Play Fiber website and social media platforms.
- Winners may be required to participate in promotional activities without additional compensation.

7. Claiming Prizes:

- Winners must claim their prizes within 30 days of the announcement. Failure to do so may result in forfeiture of the prize.
- Tata Play Fiber is not responsible for any delays, delivery failures, or damages during the transportation of prizes.

8. Liability:

- Tata Play Fiber is not responsible for any technical issues or errors that may prevent participation in the 'Everybody wins offer' through Spin the Wheel game.
- The company reserves the right to modify or cancel the offer at any time without prior notice.

9. Disputes:

- In case of any disputes, the decision of Tata Play Fiber will be final and binding.
- Any legal proceedings arising out of this offer shall be subject to the jurisdiction of courts in [Delhi].

10. Acceptance:

- By participating in the Offer contest/game, customers agree to these terms and conditions.
- By participation you hereby give your consent to the collection, processing, and sharing of your personal data in accordance with the Digital Personal Data Protection Act, 2023."

11. Contact Information:

• For any queries related to the Spin the wheel Contest/ offer, customers can contact 843399950 [Reward Port customer service].

12. Applicable Taxes:

• Applicable taxes & TDS to be borne by customer.