



**TATA SKY BROADBAND PRIVATE LIMITED**

**VIGIL MECHANISM & WHISTLE  
BLOWER POLICY**

**1. Preface:**

- a. The Company believes in the conduct of the affairs of its constituents in a fair and transparent manner by adopting highest standards of professionalism, honesty, integrity and ethical behavior. Towards this end, the Company has adopted the Tata Code of Conduct (“the Code”), which lays down the principles and standards that should govern the actions of the Company and its employees. Any actual or potential violation of the Code, howsoever insignificant or perceived as such, would be a matter of serious concern for the Company. The role of the employees in pointing out such violations of the Code cannot be undermined. For Details: refer to Tata Code of Conduct on the following link: <http://www.tata.com/aboutus/articlesinside/Tata-Code-of-Conduct>
- b. Section 177(9) of the Companies Act 2013, mandates the following classes of companies to constitute a Vigil Mechanism:
  - Every listed company;
  - Every other company who accepts deposits from the public; and
  - Every company which has borrowed from banks and public financial institutions in excess of INR 50 Crore or more.
- c. Accordingly, the Vigil Mechanism & Whistle Blower Policy (“the Policy”) has been formulated with a view to provide a mechanism for Stakeholders of the Company to approach the Ethics Committee / Chairman of the Board of Directors of the Company.
- d. Since the Company is a wholly owned subsidiary company of Tata Sky Limited, it is exempt from constituting an Audit Committee and Nomination and Remuneration Committee vide Notification dated July 13, 2017, from the Ministry of Corporate Affairs.

**2. Applicability:**

This policy is applicable to :

All Employees, Directors, Business Associates, Contract Consultants (Retainers) and Academic Interns/ trainees (hereinafter referred as “ Stakeholders”).

### 3. Definitions:

The definitions of some of the key terms used in this Policy are given below. Capitalized terms not defined herein shall have the meaning assigned to them under the Code.

- a. “Board of Directors” or “Board” means the collective body of the Directors of the Company appointed from time-to-time.
- b. “**Employee**” means every employee of the Company (whether working in India or abroad), including the Directors in the employment of the Company.
- c. “**Code**” means the Tata Code of Conduct.
- d. “**Investigators**” mean those persons authorized, appointed, consulted or approached by the Ethics Committee/Chairman of the Board of Directors and includes the auditors of the Company and the police.
- e. “**Protected Disclosure**” means any communication made in good faith that discloses or demonstrates information that may evidence unethical or improper activity.
- f. “**Subject**” means a person against or in relation to whom a Protected Disclosure has been made or evidence gathered during the course of an investigation.
- g. “**Whistle Blower**” means a Person making a Protected Disclosure under this Policy.

### 4. Scope:

- a. This Policy is an extension of the Tata Code of Conduct. The Whistle Blower’s role is that of a reporting party with reliable information. They are not required or expected to act as investigators or finders of facts, nor would they

determine the appropriate corrective or remedial action that may be warranted in a given case.

- b. Whistle Blowers should not act on their own in conducting any investigative activities, nor do they have a right to participate in any investigative activities other than as requested by the Ethics Committee or the Chairman of the Board of Directors or the Investigators.
- c. Protected Disclosure will be appropriately dealt with by the Ethics Committee or the Chairman of the Board of Directors, as the case may be.

**5. Eligibility:**

All Stakeholders of the Company are eligible to make Protected Disclosures under the Policy. The Protected Disclosures may be in relation to matters concerning the Company or any other Tata Company.

**6. Disqualifications:**

- a. While it will be ensured that genuine Whistle Blowers are accorded complete protection from any kind of unfair treatment as herein set out, any abuse of this protection will warrant disciplinary action.
- b. Protection under this Policy would not mean protection from disciplinary action arising out of false or bogus allegations made by a Whistle Blower knowing it to be false or bogus or with a *mala fide* intention.
- c. Whistle Blowers, who make three or more Protected Disclosures, which have been subsequently found to be *mala fide*, frivolous, baseless, malicious, or reported otherwise than in good faith, will be disqualified from reporting further Protected Disclosures under this Policy. In respect of such Whistle Blowers, the Company/Audit Committee would reserve its right to take/recommend appropriate disciplinary action.

**7. Procedure:**

- a. All Protected Disclosures concerning financial/accounting matters should be addressed to the Chairman of the Board of Directors of the Company for investigation.

- b. In respect of all other Protected Disclosures, those concerning the Ethics Committee members and employees at the levels of M2 and above should be addressed to the Chairman of the Board of Directors of the Company and those concerning other employees should be addressed to the Ethics Committee of the Company.
- c. The contact details of the Chairman of the Board of Directors and of the Ethics Committee of the Company are as under:

<b>Chairman of Ethics Committee</b>	<b>Chairman of Board of Directors</b>
Name: Mr. Dinesh Patwari	Mr. Harit Nagpal
Email: ethics@tataskybb.com	Email: chairman.board@tataskybb.com
Telephone: 000 800 100 8277	Telephone:
Address: Tata Sky Broadband Private Limited, 3 <sup>rd</sup> Floor, 306, Windsor House, Off CST Road, Kalina, Santacruz (East), Mumbai-400098	Address: Tata Sky Limited, 3 <sup>rd</sup> Floor, 301 to 305, Windsor House, Off CST Road, Kalina, Santacruz (East), Mumbai-400098

- d. If a protected disclosure is received by any executive of the Company other than Chairman of Board of Directors or the Ethics Committee, the same should be forwarded to the Ethics Committee or the Chairman of the Board of Directors for further appropriate action. Appropriate care must be taken to keep the identity of the Whistle Blower confidential.
- e. Protected Disclosures should preferably be reported in writing so as to ensure a clear understanding of the issues raised and should either be typed or written in a legible handwriting in English, Hindi or in the regional language of the place of employment of the Whistle Blower.
- f. The Protected Disclosure should be forwarded under a covering letter which shall bear the identity of the Whistle Blower. The Chairman of the Board of Directors / Ethics Committee, as the case may be, shall detach the covering letter and forward only the Protected Disclosure to the Investigators for investigation.
- g. Protected Disclosures should be factual and not speculative or in the nature of a conclusion and should contain as much specific information as possible to

allow for proper assessment of the nature and extent of the concern and the urgency of a preliminary investigative procedure.

- g. The Whistle Blower must disclose his/her identity in the covering letter forwarding such Protected Disclosure. Anonymous disclosures will not be entertained as it would not be possible for the Committee to interview the Whistle Blowers.

However, a complaint made anonymously may be entertained if the complainant has provided sufficient details in their description of the complaint together with the basis of making the assertion therein and the information about an offence or wrongdoing, he/she supplies is credible and verifiable enough to proceed with for further action.

#### 8. Additional modes for reporting concerns:

- **Whistle-blower Helpline Toll Free Number** - Dial **000 800 100 8277** to speak to a specially trained person(s) to tell them your concerns;
- **Whistle-blower Helpline Website** - You can send a confidential report by logging onto the Deloitte Tip-Off Anonymous website [www.tip-offs.com](http://www.tip-offs.com) and click on **“Make a Report”**. You will then be asked few questions to record the concern. *(A slide deck for the process to be followed for raising a concern on the website/page is enclosed for reference);*
- **Whistle-blower Email** - You can send a report by emailing the following address [tataskybb@ethics-line.com](mailto:tataskybb@ethics-line.com).
- **Postal Address:-**  
Deloitte Touche Tohmatsu India Pvt Ltd (Tata Sky Broadband),  
Epitome, Building 5, Tower A, Floor 22  
DLF Phase 2, Sector 24, Gurugram, Haryana 122022.

**Note:** In addition to the details mentioned above you can also reach / email us, regarding any concern, at [Ethics@tataskybb.com](mailto:Ethics@tataskybb.com)

#### 9. Investigation:

- a. All Protected Disclosures reported under this Policy will be thoroughly investigated by the Ethics Committee / Chairman of the Board of Directors of the Company who will investigate / oversee the investigations under the authorization of the Board of Directors.

- b. The Ethics Committee / Chairman of the Board of Directors may at its discretion, consider involving any Investigators for the purpose of investigation.
- c. The decision to investigate is taken by the Ethics Committee / Chairman of the Board of Directors is by itself not an accusation and is to be treated as a neutral fact-finding process. The outcome of the investigation may not support the conclusion of the Whistle Blower that an improper or unethical act was committed.
- d. The identity of a Subject will be kept confidential to the extent possible given the legitimate needs of law and the investigation.
- e. Subjects will normally be informed of the allegations during the course of formal investigation and have opportunities for providing their inputs during the investigation.
- f. Subjects shall have a duty to co-operate with the Ethics Committee / Chairman of the Board of Directors or any of the Investigators during investigation to the extent that such co-operation will not compromise self-incrimination protections available under the applicable laws. .
- g. Subjects have a right to consult with a person or persons of their choice, other than the Ethics Committee members / Investigators and/or members of the Board of Directors and/or the Whistle Blower. Subjects shall be free at any time to engage counsel at their own cost to represent them in the investigation proceedings.
- h. Subjects have a responsibility not to interfere with the investigation. Evidence shall not be withheld, destroyed or tampered with, and witnesses shall not be influenced, coached, threatened or intimidated by the Subjects.
- i. Unless there are compelling reasons not to do so, Subjects will be given the opportunity to respond to material findings contained in an investigation report. No allegation of wrongdoing against a Subject shall be considered as maintainable unless there is good evidence in support of the allegation.
- j. Subjects have a right to be informed of the outcome of the investigation. If allegations are not sustained, the Subject should be consulted as to whether

public disclosure of the investigation results would be in the best interest of the Subject and the Company.

- k. The investigation shall be completed normally within 45 days of the receipt of the Protected Disclosure.

#### **10. Protection:**

- a. No unfair treatment will be meted out to a Whistle Blower by virtue of his/her having reported a Protected Disclosure under this Policy. The Company, as a policy, condemns any kind of discrimination, harassment, victimization or any other unfair employment practice being adopted against Whistle Blowers. Complete protection will, therefore, be given to Whistle Blowers against any unfair practice like retaliation, threat or intimidation of termination / suspension of service, disciplinary action, transfer, demotion, refusal of promotion, or the like including any direct or indirect use of authority to obstruct the Whistle Blower's right to continue to perform his duties/functions including making further Protected Disclosure. The Company will take steps to minimize difficulties, which the Whistle Blower may experience as a result of making the Protected Disclosure. Thus, if the Whistle Blower is required to give evidence in criminal or disciplinary proceedings, the Company will arrange for the Whistle Blower to receive advice about the procedure, etc.
- b. A Whistle Blower may report any violation of the above clause to the Chairman of the Audit Committee, who shall investigate into the same and recommend suitable action to the management.
- c. The identity of the Whistle Blower shall be kept confidential to the extent possible and permitted under law. Whistle Blowers are cautioned that their identity may become known for reasons outside the control of the Ethics Committee / Chairman of the Board of Directors (e.g. during investigations carried out by Investigators).
- d. Any other Employee assisting in the said investigation shall also be protected to the same extent as the Whistle Blower.



**11. Investigators:**

- a. Investigators are required to conduct a process towards fact-finding and analysis. Investigators shall derive their authority and access rights from the Ethics Committee / Board of Directors when acting within the course and scope of their investigation.
- b. Technical and other resources may be drawn upon as necessary to augment the investigation. All Investigators shall be independent and unbiased both in fact and as perceived. Investigators have a duty of fairness, objectivity, thoroughness, ethical behavior, and observance of legal and professional standards.
- c. Investigations will be launched only after a preliminary review which establishes that:
  - i. the alleged act constitutes an improper or unethical activity or conduct, and
  - ii. either the allegation is supported by information specific enough to be investigated or matters that do not meet this standard may be worthy of management review, but investigation itself should not be undertaken as an investigation of an improper or unethical activity.

**12. Decision:**

If an investigation leads the Ethics Committee / Chairman of the Board of Directors to conclude that an improper or unethical act has been committed, the Ethics Committee / Chairman of the Board of Directors shall recommend to the management of the Company to take such disciplinary or corrective action as the Ethics Committee / Chairman of the Board of Directors deems fit. It is clarified that any disciplinary or corrective action initiated against the Subject as a result of the findings of an investigation pursuant to this Policy shall adhere to the applicable personnel or staff conduct and disciplinary procedures.

**13. Reporting:**

The Chairman of the Ethics Committee shall submit a report to the Board of Directors on a regular basis about all Protected Disclosures referred to him/her since the last report together with the results of investigations, if any.

**14. Retention of documents:**

All Protected Disclosures in writing or documented along with the results of investigation relating thereto shall be retained by the Company for a minimum period of seven years.

**15. Amendment:**

The Company reserves its right to amend or modify this Policy in whole or in part, at any time without assigning any reason whatsoever. However, no such amendment or modification will be binding on the Employees unless the same is notified to the Employees in writing.

Sd/-  
Anand Sahai  
Chief Executive Officer  
Tata Sky Broadband Private Limited

Sd/-  
Harit Nagpal  
Chairman of the Board of Directors,  
Tata Sky Broadband Private Limited

Place: Mumbai  
Date: July 22, 2020